NOEL ORTHODONTICS

Wii Want Your Feed back!! We strive to always provide the best quality treatment and personal care for our patients. In order to help us do so, we would like to know how you feel about our services. Please take a few minutes to answer these questions and assist us to give you, and all of our patients, the best service we can. Thank you!

5-Best ever! 4-Nice Job 3-Okay/So-so 2-Below Average 1-Miss the mark

1. How effective and clear are we in explaining your treatment?
   - Dr. Noel 5 4 3 2 1
   - Patient Care Coordinator (Susan) 5 4 3 2 1
   - Assistants 5 4 3 2 1
   - Any Suggestions to make it better? _____

2: When calling our office, are our team members friendly, competent, and polite?
   - Front Desk (Dani) 5 4 3 2 1
   - Front Desk (Jodi) 5 4 3 2 1
   - Patient Care Coordinator (Susan) 5 4 3 2 1
   - Who above has gone the extra mile to make your day? _____

3. During treatment, are we gentle, competent, and careful?
   - Dr. Noel 5 4 3 2 1
   - Assistant (Ann) 5 4 3 2 1
   - Assistant (Nancy) 5 4 3 2 1
   - Assistant (Bailey) 5 4 3 2 1

   Who above does something special to make your visit great? _____
   What do they do?_____

4. Do you feel our hours and days meet your scheduling needs? 5 4 3 2 1
   If not, what would your ideal appointment time be?_____

5. How do you feel about the overall quality and service you are receiving in our office?
   - Doctor 5 4 3 2 1
   - Team 5 4 3 2 1
   - Comments_____

6. Do you feel our fees and financial arrangements are accommodating? 5 4 3 2 1
   Comments_____

7. Do you like our magazine selection? 5 4 3 2 1

8. How likely would you be to refer your family and friends to us?
   Very Likely 5 4 3 2 1 Very Unlikely

9. How long do you typically wait to be seen for your appointment?_____

10. If you could change one thing at Noel Orthodontics to make it better, what would it be? (the 5 best suggestions will receive 10 Noel dollars and 10 Wii Raffle Entries!)_____
_____
_____

Your Name (optional, but greatly appreciated!)_____

Thank you for helping us to help you!!